



TORRAVAL COOLING S.L., dedicated for more than 50 years to the design, execution, maintenance and commercialisation of industrial cooling towers, has assumed the commitment to maintain a Quality, Prevention and Environmental Management System for its activities, based on the requirements of the ISO 9001 and ISO 14001 standards. The management of TORRAVAL COOLING S.L. defines and manages this Policy as an integral part of its processes, facilities and services, guaranteeing the continuous improvement of the efficiency of the Management System. This Policy is considered a reference framework for establishing and reviewing the objectives and goals of the Management System. In accordance with these principles, TORRAVAL COOLING S.L. assumes the following commitments:

- Executing the work in a way that satisfies the requirements and expectations of the interested parties, maintaining the confidence of all of them in our organisation.
- Identification, evaluation and management of the risks and opportunities derived from its activity.
- Collecting and analysing data from the management system to enable continuous improvement in our processes, procedures and, in general, in all of the organisation's activities.
- Comply with all legal requirements and regulations that are applicable to us due to our activity, as well as those agreed with our clients.
- Environmental Protection: the prevention of pollution and the depletion of resources are incorporated in all activities carried out with potential impact on the environment, through the control, management and minimisation of possible waste and consumption generated.
- Prevention of Occupational Risks: the planning of preventive actions is incorporated in all the activities that are carried out with a potential impact on the safety, health or well-being of its workers.
- Integrating our suppliers and subcontractors in the active commitment to improve customer satisfaction and control of environmental and preventive aspects.

Torraval Cooling S.L. recognises the health and safety of its staff, its contractors and visitors, the satisfaction of its customers, the protection of the environment and the development of the communities with which it interacts as absolute and integrated priorities; the whole company is oriented towards achieving these objectives in an open and transparent manner.

Torraval Cooling S.L. is committed to train its staff on the proper use of its Quality, Occupational Risk Prevention and Environmental management systems, favouring the updating of professional skills and the use of new technologies, promoting diversity and equality, emphasising the evaluation and motivation of employees and complying with the ethical principles set out in its Code of Conduct.

Leioa, March 2022

Pablo Garrido Otaola
General Manager