

Quality, Health, Well-being, Safety and Environment Policy

This policy includes the commitments on quality, health, well-being, safety, and environment of Torraval Cooling S.L. hereinafter TORRAVAL. TORRAVAL attends to the letter and spirit of the obligations and rules of the different jurisdictions in which operates and those of which it has voluntarily endowed itself. This policy is applicable and communicated to all employees.

TORRAVAL recognizes the health, well-being and safety of its staff, contractors and visitors, customers satisfaction, environment protection and communities development that interacts with as absolute and integrated priorities; the whole company is geared towards achieving these goals in an open and transparent manner.

Commitments:

- Compliance with regulations, internal rules, statutory, legal and other requirements, applicable both to its own personnel and to third parties related to the company (suppliers, contractors, business partners...).
- Risks identification, evaluation and management and opportunities arising from its activity.
- Continuous improvement and excellence in management
- Ensure the objectives fulfillment and necessary technical allocation, human and material resources.
- Adopt the best available technology to achieve an effective implementation of this policy.
- Transparency in the information provided to stakeholders.
- Training and information aimed at ensuring that people of the company know and understand the rules and commitments to be able to carry out their activity.

TORRAVAL is committed to training its staff on the proper use of its quality, health, wellness, safety and environmental management systems, strengthening its management by updating professional and management skills, promoting diversity, emphasizing the evaluation and motivation of employees and complying with the ethical principles established in its Code of Conduct.

- Nothing is more important than health, well-being and safety of everyone who works for us and uses our cooling equipment.
- All work-related injuries and illnesses can and should be prevented.
- Working safely is a sine qua non.
- Quality is one of our main competitive advantages.
- Stakeholder requirements and expectations must be met.
- Differentiation is achieved through excellence in our operations and the development of innovative and reliable products and services, promoting a process approach and risk-based thinking.

We are committed to developing a sustainable business in the long term by preventing pollution and minimizing the environmental impact of our operations and making the most efficient use of natural resources and energy.

TORRAVAL recognizes the importance of properly implementing this policy through its Quality and Environment management systems according to ISO 9001 and ISO 14001 standards.

TORRAVAL undertakes to comply with the applicable legal requirements and with any other requirements that it subscribes to related to issues of Quality, Health, Well-being, Safety, Environment and other specific commitments relevant to our context.

TORRAVAL undertakes to keep this Policy available to interested parties, to implement and maintain its management system, and to continuously improve the performance in terms of Quality, Health, Well-being, Safety and Environment.

Leioa, June 2021

TORRAVAL Cooling, S.L.
P.P.


Pablo Garrido
Director-General